



**BALMAIN**

**PARIS**

**HAIR COUTURE**

# RETURN FORM

## INCLUDE THIS FORM IN YOUR RETURN SHIPMENT!

*If this form is not included in the return shipment, the return cannot be accepted.*

### RETURN ADDRESS

Balmain Hair Group B.V  
Attn: Webshop Returns  
Sevillaweg 55A,  
3047 AL, Rotterdam  
The Netherlands

### PERSONAL DETAILS

Name: \_\_\_\_\_

Order Number: \_\_\_\_\_

Reason for return:

- |  |                                     |
|--|-------------------------------------|
| 1. <i>Product differs from expectation</i> | 2. <i>Product defect</i>            |
| 3. <i>Incorrect item received</i>          | 4. <i>Parcel damaged on arrival</i> |

Items to be returned *(in original state and packaging)*

Item	Reason	Quantity
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____
5. _____	_____	_____
6. _____	_____	_____
7. _____	_____	_____
8. _____	_____	_____
9. _____	_____	_____
10. _____	_____	_____
11. _____	_____	_____
12. _____	_____	_____

**NOTE:** In case a product is returned that is part of a promotion with a free gift, the free gift need to be returned as well. If a product is part of a price promotion and the promotion no longer holds after the return, the discount does not apply and the original price will be calculated for the remaining products in the order.

How to return?

- Complete the return form and add to the parcel with the items that need to be returned.
- Ship the parcel to the return address (mentioned in the right upper corner of this form).
- The costs of returning the package is the customer's responsibility.
- Returns will be refunded within 10 working days.
- The refund will automatically be issued to the bank details you provided in your order.

